



City of Temple
Water Treatment Plant
4820 Parkside Drive
Temple, TX 76502

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: NON-ACUTE

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

The City of Temple, PWS ID TX0140005, failed to meet the minimum treatment technique requirements for the months of March, April, May, June, July, August, September, October and November 2019. Specifically, our water system failed to provide conforming Cryptosporidium treatment.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

The City of Temple has taken immediate corrective action to resolve this issue and to see that it does not happen again in the future. The City of Temple has updated its standard operating procedures and added additional safety parameters. These changes were made to identify and prevent issues such as this from occurring in the future. The City of Temple is and will continue to be dedicated to providing safe drinking water to all its customers and citizens.

If you have questions regarding this matter, you may contact Cody Weems, Media Relations Specialist at (254) 298-5431. The City of Temple Consumer Confidence Report can be found at www.templetx.gov/ccr2018.